

RVT

Rea Valley Tractors

LEADERS
IN OUR
FIELD

PRECISION FARMING



Support & Service

RVT Precision Farming is unique in the way it supports its customers. We have a dedicated phone line for all precision farming enquiries and support, which is manned throughout the day, with extended hours in peak seasons. We also offer an out of hours support service.

To enable quickest and best possible response to a customer's needs we follow the following system:

- For all initial support and correction license calls, please dial 01743 289100. All operational and remote capable support is dealt with immediately on this number.
- Out of hours, this number will divert to a mobile. Please note that the mobile will have no record of the your phone number so please leave a short message so we can get back to you.
- **Support for customers with Remote Display Access will remain free of charge.**
- Should the call require an on-site visit this will be passed over to one of the two in field support technicians on call on the day.

**DEDICATED
SUPPORT LINE
01743 289100**

Our charges are outlined below:

| | |
|---|--------------------------------------|
| Remote Support | FOC |
| Hourly rate for on-site visits* | £70 |
| Hourly rate in depot work* | £70 |
| Software update in depot | £35 for 1 x 2630/Receiver |
| Software update on site | £100 +£35 extras |
| Software supplied on USB with instructions | £17.50 |
| RVT Precision Farming support package to include: | |
| <i>All Greenstar & Guidance software updated annually</i> | |
| <i>Telephone Support</i> | |
| <i>Access to RVT Agri-Sync support tool & Alerts</i> | |
| | (Price per annum, per business) £199 |
| In field system set-up/optimisation with 1 implement* | £250 |
| NSTS Spreader Test | £225 for 2 products |
| | £45 for extra products |
| NSTS Pelleter Test | £225 |
| NSTS Sprayer test (test only, no remedial work) | £225 up to 24m + £8/m |
| MyJohnDeere/Gatekeeper support | 50p/acre |
| Set up MyJohnDeere account on customers computer and instruction on site | £199 |
| In field start of season set-up of combine and AMS* | £250 |
| In field start of season set-up of SPFH and AMS* | £250 |
| Season Hire of Field Connect units with management and installation, Gateway/single probe: £1095 + £250 per additional probe or sensor. | |
| Season management & installation of customers own field connect including Licence fee | £595 |
| In field set up of spreader/drill for VRA* | £250 |
| Produce VRA (or yield) maps to customers specification | 75p/acre |
| Hire of Isaria Crop Sensor | POA |
| Bespoke training to suit your needs | POA |

***10% discount on marked items for RVT RTK customers**

All prices exclude VAT and are valid until 1st November 2017

For a no obligation quote and to discuss your requirements please contact us on 01743 289100

